

HILDON

Environmental and Quality Policy

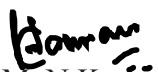
Hildon Ltd provides bottled Natural Mineral Water, delightfully still or gently sparkling, to quality wholesalers, restaurants, hotels and homes. Hildon Natural Mineral Water comes from beneath the chalk hills of the beautiful Hampshire countryside in the South of England. The water is naturally filtered and crystal-clear, is free from pollution with a stable composition, and is bottled at source.

At Hildon Ltd, quality and good environmental practices have always been an integral part of our commitment to provide a first class product from a first class company. This encompasses our commitment to prevent pollution and fulfil compliance obligations. To this end Hildon Ltd have implemented, and will maintain a documented quality and environmental management system, which provides the framework for establishing and reviewing objectives and targets, and which will challenge our performance in order to maintain the safety of our product and to continually improve the effectiveness of our quality and environmental management system.

This will be fully supported by myself and will be the responsibility of the Executive Director:

- o To maintain, monitor and continuously improve our Integrated Management System (IMS) to ensure good environmental and quality practice throughout the organisation
- o To remain ISO 14001:2015, ISO 9001:2015 and FORS certified and achieve certification in FSSC 22000
- o Increase the awareness of employees of environmental and quality issues through communication, training and debate.
- o Seek to reduce on-site consumption of energy by measuring, challenging and stream lining compliances and processes, and where practical implementing energy efficiency improvements.
- o Use the Waste Hierarchy to analyse Hildon's resource use and waste streams in order to identify opportunities to prevent, reduce, re-use and then recycle any waste we produce
- o Look at responsible sourcing of raw materials and any products and services used, in order to further develop relationships with suppliers, and ensure that our suppliers are fully aware of this policy and our expectations
- o Review and improve our Corporate Social Responsibility to further develop our support for local community projects, local charities and local good causes
- o To enhance stakeholders experience and knowledge of Hildon Ltd through improved communication and engagement
- o Regularly review and improve our system for monitoring customer satisfaction

This policy is reviewed on an annual basis and is communicated internally to all Hildon staff, externally to relevant: stakeholders and sub-contractors, and is publically available on our website.



M N Kannan
Director
June 2019